



**INTERNAL QUALITY ASSURANCE CELL (IQAC)**

**DAKSHIN KAMRUP GIRLS' COLLEGE**

**MIRZA, KAMRUP (ASSAM), PIN- 781125**

**ESTD. : 1988**

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## **Report of Non-teaching Staff Feedback**

**Dakshin Kamrup Girls' College, Mirza**

**Session: 2021-22**

Non-teaching staff is an integral part of the college community. About 93 percent of the nonteaching staff has participated in the feedback process and they make little suggestion on the overall infrastructure and facilities of the institution

### **Questionnaires**

#### **A. Infrastructure and Learning Resources**

1. Office space & layout
2. Office Timings
3. Strength of office staff
4. Building
5. Internet services
6. Lighting and ventilation
7. Staff Training
8. Canteen facilities
9. Toilet facilities
10. Office Furniture & Fittings
11. Drinking Water Facilities
12. Medical facility
13. Emergency exits

**Analysis Report:** About 95% participants are satisfied on the infrastructural and learning resource of the institution except strength of office staff. Most of them are satisfied with the infrastructure linked to building, toilet, drinking water, canteen and medical facilities



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## **B. Innovative and Best Practices**

1. Accounting Softwares
2. Staff Development Programs/Training
3. Recreational Activities
4. Promotion
5. Employees
6. Welfare

**Analysis Report:** In these parameters, 95% of the responses are marked as average on the institutional innovation and best practices.

## **C. Other Parameters**

1. Cleanliness
2. Security
3. Parking
4. College Compound
5. College Image to others

**Analysis Report** The non-teaching staff is highly satisfied on cleaning, security, parking and college compound. Almost 100% responses marked as satisfied in these parameter.

*Kadrikary*

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